**Eric Austin**

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https://github.com/austineric

**SQL Developer GN ReSound, Bloomington, MN**

February 2019 – Current

* Developed SQL Server databases (tables, stored procedures, functions, views) to support business needs
* Used PowerShell to automate data processes and ETL operations
* Implemented source control for scripts and databases
* Supported reporting and analytics in finance, operations, sales, and quality
* Primary development toolset: Azure DevOps, git, Visual Studio Database Projects, PowerShell Core, ASP.Net Core Blazor (for database front-ends)

**SQL Developer (Contracted to GN ReSound) Kelly Services, Bloomington, MN**

November 2018 – February 2019

* Designed and built a system for managing customer rebates

**Analyst Collegis Education, Bloomington, MN**

June 2017 – November 2018

* Responsible for back-end data operations for marketing analytics and reporting team
* Used SSIS, PowerShell, and SQL Server to move and transform data from client source to a report-ready status
* Worked with internal and external customers to design Excel and PowerBI reports and dashboards representing key business metrics

**IT Analyst North Central University, Minneapolis, MN**

September 2015 - June 2017

* Performed SQL Server querying and reporting from campus ERP
* Built systems integrations between campus ERP and auxiliary applications
* Client office support

**Director of Financial Aid North Central University, Minneapolis, MN**

September 2013 - September 2015

* Oversaw $1.9 million in annual financial aid processing
* Managed federal and state regulatory compliance
* Four direct reports

**Asst. Director of Financial Aid North Central University, Minneapolis, MN**

June 2010 - August 2013

* Developed and implemented improvements to aid administration processes
* Created new Minnesota State Grant administration system for the school
* Performed financial aid verification review and packaging
* Disbursed and reconciled institutional funds

**Education**

B.S. Elementary Education

North Central University

Minneapolis, MN

Conferred in December 2008